

OUTREACH SCRIPT FOR CALLING PEOPLE (COVID-19)

GREET

Hi! May I speak with - Name - ? My name is - Your First Name - and I attend -Church Name-. I'm part of a team of people supporting our church family during lockdown by helping to maintain connection and checking in to see how people are doing. We want you to know we've been thinking about you.

CHECK IN

How have you been over the past few days?... How are you doing (physically and emotionally) since the lockdown began?...
Who else are you in lockdown with?... "who is in your isolation bubble"?...
Has anyone else - friends, family, community groups - been in contact with you since lockdown took effect?...
What's something you've enjoyed over the past few days?...What's something you're looking forward to spending your time doing?
What have you found challenging?...

PRAY

"I'd love to be able to pray for you, is there something in particular I could pray for?" "also, are there any practical needs the church might be able to support you in?" or "How can I be helpful to you right now?"

SHARE

If you're comfortable, share how you've been going, for example:

"I have had a mixed experience over the past few days. I'm at home with my wife and children. We've definitely enjoyed a lot of creative activities with our kids such as building duplo spacecraft and making treasure hunts. But we're definitely finding it hard being isolated from friends and family and limited to our small property. My wife and I have been challenged with tiredness and getting a little frustrated with each other at times, possibly due to limited personal space. It'd be great if you could pray for our family, that we'd find connection, peace, and kindness with each other".

ASK

Things to maybe ask about:

Do you have all the supplies & food you need? (medications?)

Are you able to get outside?

Do you have access to the internet?

Let them know about the resources they can find on your church website (take a look yourself: Sunday worship service/sermon, devotionals, care; community care and pastoral care).

Apps or platforms they can connect with others: Facebook, WhatsApp, facetime etc.

If no internet: ask if they would like information, and in what medium e.g. church newsletter, sermons etc.

Ask if it's ok to email them with contact details (phone and email) in case of any need they may have in the future:

"I'd like to call again in a few days, just to check in, would that be ok?" (It's totally ok for them to say no 😊 They're not rejecting you-they may be ok or want privacy at this time).

END

End: "thanks so much for your time, I really enjoyed chatting with you. Stay safe and healthy this week and feel welcome to contact me any time whether you need support for something or just want to chat. Goodbye, have a great day".